

March 27, 2020

To Family Members and Loved Ones of the People We Serve,

While the right words escape me at a time like this, I am sharing information with confidence and hope.

As of this Sunday, we will no longer host worship services, as we are concerned about everyone's health and well-being. Therefore, we have provided television service times for church services to residents.

There are many local congregations offering service online.

There are many questions during times like this and we are remaining informed. We have asked residents and staff to continue to practice social distancing, etc. We understand that it is emotionally difficult to not be able to see family members or friends in person. Therefore, if you would like to have your loved one's picture taken with a message from them, please let us know. To do this, we would ask that you provide the email address of the first contact on your loved one's list so that we can send the photo and message to them. The first contact can share with other loved ones. Please send the email address to [LLodin@crestviewcares.org](mailto:LLodin@crestviewcares.org), so we can have one contact for email addresses.

We continue to take all the precautions that our medical director and other sources recommend. Thus far, there are no confirmed cases of COVID-19 at any of our sites. Having said this, we recognize that, while taking every precaution, this could happen to any organization. We are working diligently to prevent this from happening.

If you have any questions, please contact your respective Campus Administrator at:

Blaine – [jbiehn@crestviewcares.org](mailto:jbiehn@crestviewcares.org)

Columbia Heights – [mtobalsky@crestviewcares.org](mailto:mtobalsky@crestviewcares.org)

Together, will get through this, and emerge ever stronger as a society. We recognize that all of you have been through so many events similar to this in your lifetime, and we can learn from you.

I have a prayer on my wall that says it so well, "Lord, I can't say it in words...can you please just listen through my heart".

Blessings, Hope and Courage,



Shirley Barnes, CEO